



Account Application Form for a BOC Trading Account Australia

Welcome to BOC. Thank you for opening an account with us.

To ensure we have all the information to provide you with your gas, equipment and safety requirements, please fill in the details below. BOC can open a cash account immediately for you through a Gas & Gear or a BOC Partner. For Credit Accounts your account will be opened within 3 working days. We hope you enjoy trading with us for years to come.

PURPOSE OF APPLICATION (Please tick)

- New Customers – Business: Complete all sections except 5. Private: Complete all sections except 2 and 5 *(if not applicable)*.
- Existing Customers applying for credit Account No. [][][][][][][][] Business: Complete 1, 2, 8 & 10. Private: Complete 1, 8 & 10.
- Existing Customers notifying change Account No. [][][][][][][][] Please complete relevant sections and section 10.
- Existing Customers notifying additional site Account No. [][][][][][][][] Please complete relevant sections and section 10.

The Applicant named below hereby applies to establish a BOC Trading Account with BOC Limited (ABN 95 000 029 729).

OFFICE USE ONLY		
BOC Account No:	BOC Agent or Rep Name:	VEDA No:

1. YOUR DETAILS

An original proof of identification must be provided and a copy attached to this application. (Photo I.D. e.g. driver's licence or passport).

First Name Surname

Date of Birth [][]/[][]/[][][][] Driver's Licence State [][] Driver's Licence No. [][][][][][][][][][]

2. BUSINESS DETAILS (if applicable)

Business Type: Ltd Company Sole Trader Government Partnership Club/Trust Other *(please specify)* _____

Registered Business Name

Trading Name (if applicable) ABN [][][][][][][][][][][]

Your Position in Company ACN [][][][][][][][][][]

Licences are required to order some medical and refrigeration gases *(only complete if applicable)*.

Licencee First Name: Surname:

Medical Gas: Doctor Dentist Vet Aged Care Facilities Other Services Professional Registration Identifier

Refrigerants: Yes Refrigerant Trading Authorisation

3. CONTACT DETAILS

Street Address (required) Number & Street:

Suburb: State [][] Postcode [][][][]

Postal Address (if different) Street/PO Box:

Suburb: State [][] Postcode [][][][]

Landline ([][]) [][][][][][][][][] Mobile [][][][][][][][][][] Fax ([][]) [][][][][][][][][]

Email Email (for billing purposes)

4. DELIVERY AND ACCESS

Order your gas before 5pm and equipment before 3pm, Monday to Friday for next business day delivery (some geographic and channel restrictions apply). In an emergency, BOC does offer a 24 hour emergency delivery (geographic restrictions and charges apply).

Truck Access: Large Small Customer Forklift: Yes No

Goods Receiving Opening Times

Special Delivery Instructions e.g. road weight limits, site induction

5. HEALTHCARE CUSTOMERS – ADDITIONAL DETAILS (if applicable)

Customer Type: Home Oxygen Sleep Equipment (CPAP) Patient Medicare No

Contact Details of: Next of Kin Power of Attorney Relationship

First Name Surname

Landline ([][]) [][][][][][][][][] Mobile [][][][][][][][][][]

6. CONTAINER SERVICE OPTIONSPlease choose your default option for your container service charge. *(Tick One)*

- Select 1 **Pay monthly.** For high volume gas users and Healthcare customers.
- Select 3 **Pay quarterly & save 2%.** Easy payment option for everyone.
- Select 12 **Pay annually & save 5%.** Ideal for steady cylinder holdings.
- Select 36 **Pay 3 years in advance & save 10%.** Ideal for constant cylinder holdings.

Notes: 1. The Select 12 and 36 payment options are not suitable if your cylinder holdings change regularly. 2. If some or all of the cylinders are returned before the nominated fixed period expires and you do not take replacement cylinders, no pro-rata credit is provided. 3. This does not apply to bulk vessels. 4. All savings quoted are compared to paying Select 1.

7. TRANSFER OF BOC ASSETS FROM ANOTHER BOC ACCOUNT *(if applicable)*

Please fill in the details below, if you have taken possession of any BOC cylinders.

I took possession of the BOC gas cylinders on Date / / Transfer from BOC Account Name From Account Number

Gas (refer to cylinder label)	Gas Code	Size	10 Digit Barcode
<input type="text"/>	<input type="text"/>	<input type="text"/>	(<input type="text"/> <input type="text"/>) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	(<input type="text"/> <input type="text"/>) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	(<input type="text"/> <input type="text"/>) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	(<input type="text"/> <input type="text"/>) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	(<input type="text"/> <input type="text"/>) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

8. APPLICATION FOR CREDITTo apply for credit with BOC please tick 'Yes' Yes NoEstimated Monthly Spend \$ **9. DIRECT DEBIT AUTHORITY** *(Bank accounts only – No Credit Cards)*Financial Institution Branch Account Name/s BSB No Account No **FREQUENCY OF DEBIT**

I/We request that you debit my/our account in accordance with my/our statement.

Direct debit is due on the 21st of the month. No part payments.

Month of first direct debit / **AUTHORISATION**I/We (authorised person/s) of BOC Account Number
(existing customers only)

Authorise:

a) BOC Limited (User ID 068258) to arrange funds to be debited from my/our account at the financial institution identified above and through the Bulk Electronic Clearing System (BECS). This authorisation is to remain in force until 30 days written notice to terminate the request is received by BOC.

b) The Financial Institution to release information allowing the Debit User to verify the above mentioned account details.

Authorised Signature Date / / Authorised Signature Date / / **10. DECLARATION** This BOC Trading Account Application will not be processed without the Applicant's signature.

The information provided in and with this Application is true and correct and the signatory or signatories are authorised to sign on behalf of the Applicant. BOC is authorised to make all enquiries it deems necessary to investigate the Applicant's financial status and the Applicant's bankers, credit providers and any credit reporting agency are authorised to disclose to BOC information concerning the Applicant. BOC is authorised to disclose information concerning the Applicant for that purpose.

The Applicant acknowledges that all transactions under the BOC Trading Account will be subject to BOC's General Terms and Conditions of Supply (copy attached). The Applicant declares that the credit (if any) to be provided under the Trading Account is to be applied wholly or predominantly for a purpose that is not a *National Consumer Credit Code* purpose and makes this declaration before entering into any agreement with BOC.

Full Name Date / / Signature Position/Title

BOC GENERAL TERMS AND CONDITIONS OF SUPPLY

1. Definitions, application and interpretation

(a) Definitions:

- (i) **"Agreement"** means these BOC General Terms and Conditions of Supply and, where a Supply Agreement is entered into by You, the other parts of that document including any coversheet or covering letter, together with all attachments and any other documents referred to in the Agreement;
 - (ii) **"BOC", "We", "Us" and "Our"** means BOC Limited ABN 95 000 029 729 including its officers, directors, employees and representatives from time to time;
 - (iii) **"Gas"** means any gas or gas mixture including liquefied, solidified, compressed or dissolved gas;
 - (iv) **"Gas Containers"** means cylinders and storage vessels of any description;
 - (v) **"PPSA"** means the Personal Property Securities Act 2009;
 - (vi) **"Supply Agreement"** means an agreement with You to supply You for a specified period of time;
 - (vii) **"You", "Your" and "Customer"** means the person or entity identified in this Agreement or in the applicable BOC trading account; and
 - (viii) **"Your Equipment"** means all property, plant and equipment owned or leased by You or Your affiliates, parent companies, subsidiaries, co-owners, co-lessees and joint venturers (but excludes property or equipment leased from Us) and includes surface facilities and other property on Your site.
- (b) This Agreement applies to all supplies of goods and/or services by Us to You and supersedes all previous negotiations and representations, whether oral or written, any earlier agreement for the same goods and/or services, and earlier sets of terms and conditions issued.
- (c) No variation or waiver of this Agreement and no terms and conditions put forward by You or printed on Your purchase order or other document You give to Us for the supply of goods and/or services will have any effect unless expressly agreed in writing by both parties. Failure to exercise any right or remedy under this Agreement in a timely manner will not constitute acceptance of the matter which gave rise to the right or remedy, nor a waiver of such right or remedy.
- (d) If any provision of this Agreement is invalid, illegal or unenforceable, it will be read down to the extent necessary and reasonable to ensure that it is not invalid, illegal or unenforceable. If it or part of it can not be so read down, it or the relevant part of it will be void and severable and the remaining provisions will not in any way be affected or impaired.
- (e) All warranties, releases, exclusions of liability and indemnities will remain valid and binding following termination.
- (f) In interpreting this Agreement no rules of construction shall apply to Our disadvantage on the basis that We put forward the Agreement, or any part of it. Headings are for convenience only and do not affect interpretation. To the extent of any inconsistency between the General Terms and Conditions of Supply and the Special Conditions, the Special Conditions shall prevail.
- (g) If the Customer comprises two or more persons or entities, each of You is jointly and severally liable for all obligations and liabilities under this Agreement.
- (h) A reference to legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it.

2. Goods and services

- (a) Goods sold by Us to You will comply with any technical specifications provided by Us or the manufacturer. We do not warrant or guarantee that the goods are suitable for Your intended use or process. You are solely responsible for determining the suitability, compatibility, and use of the goods. Notwithstanding any clause to the contrary in this Agreement, We do not provide any warranties, express or implied, of satisfactory quality or fitness for purpose in relation to the goods or services.
- (b) Where goods supplied by Us, or materials or equipment used in providing services, have not been manufactured by Us, to the extent We are able to do so We will pass through to You the benefit of any manufacturer's warranty where it is available, except in the event of user damage and disposable and perishable items. All other liability is excluded in accordance with this Agreement.
- (c) If We supply Gases to You We will provide the Gas Containers and other equipment listed in this Agreement. We may from time to time at Our discretion change the mode of supply or model of equipment used to supply You the Gases, provided that the change does not increase the aggregate charges payable by You for the supply of those Gases (except where clause 3(m), 6(a) or 6(k) applies, or where a change is made with Your consent or at Your request).

3. Your obligations

You will:

- (a) Provide free of charge adequate and safe access to Your premises, information and facilities (including labour for loading and unloading of goods, and utilities supply), and to Our equipment and Gas Containers on Your premises, for Us to carry out Our duties and rights under this Agreement, including installation, replacement, delivery to, and the inspection, audit, removal and servicing of equipment and Gas Containers. You will be responsible for any additional costs incurred by Us in carrying out Our duties and rights under this Agreement, including installation, replacement, delivery to, and the inspection, audit, removal and servicing of equipment and Gas Containers, where those costs relate to: inadequate or unsafe access to Your premises, information and facilities, or to Our equipment and Gas Containers on Your premises;

- (b) ensure that all sites, works and materials for which You are responsible, and all Your Equipment which is relevant to this Agreement, comply with current industry standards and all legal and statutory requirements, including those relating to a safe workplace, and with any specifications provided by Us;
- (c) obtain and maintain all necessary licences, permits, authorisations, approvals and consents, and comply with all legal obligations, in connection with Your possession and use of any goods supplied or Our equipment and Gas Containers provided to You, or work done on Your site, including installation or other services provided by Us;
- (d) insure Our equipment and Gas Containers to their full replacement cost against loss, damage and destruction and maintain other insurance as required by law and sufficient to insure Your obligations under this Agreement. If requested by Us, You will provide proof of any such insurance within 7 days;
- (e) not obliterate, remove or deface identification marks, tracking devices, labels, barcodes or notices on Our equipment and Gas Containers;
- (f) return all Our equipment and Gas Containers in a clean and serviceable condition, or pay the cost of restoring them to a clean and serviceable condition, and pay the new replacement cost if any equipment or Gas Container of Ours is lost or damaged beyond repair. No refund or allowance will be made for residual gas that may be in a returned Gas Container;
- (g) not mortgage, pledge, sell, or lend, or create a security interest under the PPSA over, Our equipment or Gas Containers, and You will not remove them from Your premises shown in this Agreement, or otherwise part with possession of them, except to Us or to an agent or representative authorised by Us;
- (h) not at any time disclose any of the know-how, technology, information, documents or other intellectual property supplied by Us to You or contained in Our equipment, Gas Containers, goods or services or otherwise made available to You, nor infringe Our rights in such materials, and You will use such for Your internal purposes only;
- (i) notify Us in writing if You intend to sell Your business, with such notice being provided not less than twenty-one (21) days before any such sale takes place;
- (j) notify Us in writing as soon as reasonably practicable after You become aware of any defect in goods or services supplied by Us, any alleged breach of contract on Our part, any negligence or other tort on Our part, or any breach of statutory duty by Us. You acknowledge and agree that prompt notification may enable Us to mitigate the loss or damage suffered by You as a result of the alleged act or omission or to assist You in doing so. Prompt notification may also enable Us to identify defective goods and services and prevent other customers from suffering loss or injury;
- (k) warrant that You do not have a binding exclusive supply arrangement with another supplier for the products and locations covered by this Agreement;
- (l) not use Our equipment or Gas Containers to decant product into other containers, and will not on-sell, distribute or otherwise transfer any product, unless this Agreement expressly states otherwise;
- (m) pay all costs incurred by or on behalf of Us, directly or indirectly, in connection with a request from You to modify or relocate a Gas Container or replace a Gas Container with a different size, type or capacity of container; and
- (n) only use Gases in accordance with Our Material Safety Data Sheets ("MSDS") and use the MSDS to warn Your personnel and others who may be exposed to the Gases of the hazards associated with those Gases. MSDS are available at no charge from Our website (www.boc.com.au), Gas & Gear stores, authorised agents or by contacting Our Customer Service Centre.

4. Ordering, delivery and collection

- (a) Cylinder Gases, industrial and safety products – may be ordered in person at a BOC Gas & Gear store or authorised BOC Agent, on-line or by contacting the BOC Customer Service Centre.
- (b) Bulk and liquid Gases – We will schedule deliveries in appropriate quantities and frequency having regard to Your average consumption rate, working patterns as advised by You in writing, and the Gas Container capacity. We will not normally deliver loads of less than 50% of the Gas Container capacity. You must provide Us unimpeded access to the Gas Container without time or vehicle restriction – additional charges may apply if You are unable to do this. You must contact Us if You anticipate a significant change in Your Gas consumption rate or if You require an additional or specific delivery – additional charges may apply.
- (c) You acknowledge that collection of Gas Containers from, and delivery of Gas Containers to, Our site or agent will be at Your own risk and that You are responsible for handling and transporting the load safely, training the driver on the hazards of the goods and compliance with all relevant legislation. You indemnify Us against any claims arising in any way from the collection, transport and delivery of Gas Containers by You or Your agent.
- (d) In the absence of proof to the contrary, Our weights, records and measurements will be conclusive evidence of the quantities of goods delivered to You. Gas container barcode information scanned at the point of delivery or return will be conclusive evidence of Gas Containers delivered to or returned by You. Subject to clause 6(m) and 7(l) Our delivery/collection note will be conclusive evidence as to the goods delivered.
- (e) If full delivery cannot be made due to Your act or omission We may charge for abortive journeys or part deliveries.

- (f) We may suspend deliveries of Gas if the Gas storage, handling or process equipment is considered by Us not to be safe.
- (g) We may supply Gas into Gas Containers owned by You and which We consider suitable, but ONLY by prior special arrangement with You. Such supply is subject to Gas Container examination and testing, when necessary, in accordance with Our procedures and applicable statutory requirements and at Your cost. We reserve the right to apply additional charges for filling services.
- (h) We have the right to charge a fee for the collection of empty Gas Containers.

5. Title and risk

- (a) All goods sold remain Our property until You have paid for them and have paid all other outstanding amounts due and payable to Us. The risk in goods sold or supplied passes to You upon delivery to You or Your agent or collection by You or Your agent.
- (b) Our equipment and Gas Containers remain at all times Our absolute property, even if affixed to real property owned or used by You, and are supplied for Your sole use. You have no rights over any property of ours or Our contractors brought onto Your site.
- (c) If Our equipment or Gas Containers are installed at Your site and You are not the owner of that site, You will provide Us with the unconditional written agreement of the site owner confirming that the equipment or Gas Containers will at all times remain Our property, irrespective of how they may be affixed, and that they may be repossessed by Us in accordance with this Agreement. You indemnify Us against any cost, loss or damage if You fail to provide Us with such site owner's agreement.

6. Charges, invoicing and payment

- (a) If We have a Supply Agreement with You the charges applicable at the time of entering into this Agreement are shown in the table/s or schedule/s forming part of the Supply Agreement or, if none are specified, will be Our standard prices and charges for the relevant good or service. Charges are based on Your estimated annual volumes given in the table/s or schedule/s in the Supply Agreement. From time to time We will compare Your actual volumes purchased against Your estimated volumes on a pro rata basis. If You fail to purchase the estimated volumes We may vary these charges to reflect Our current standard prices for Your actual volumes and/or vary the mode of supply or model of equipment used to supply You. If We do not have a Supply Agreement with You Our standard prices and charges from time to time will apply.
- (b) If installation, hazop or other additional services are required, then additional charges may apply. We will normally tell You about such charges when You arrange that service. We may also offer to sell to You other goods and services (subject to availability), which may include maintenance, training, welding and safety equipment and consumables at Our standard price. You will need to sign an additional or amended agreement before We provide additional goods or services.
- (c) Gas charges consist of three elements: a charge for Gas (which may vary depending on which BOC plant supplies the Gas); a delivery and/or handling charge (which may vary depending on which BOC plant supplies the Gas); and a periodic service charge for the provision of services related to Our equipment and Gas Containers, charged per period, or part thereof, for each Gas Container or piece of equipment held by You as shown in Our records. If You elect to pay cylinder service charges in advance on a quarterly, annual or 3-yearly basis, You will receive a discount on the standard monthly cylinder service charge. If some or all of the cylinders are returned before the nominated fixed period expires and you do not take replacement cylinders, no pro rata credit is provided. The periodic service charges for Gas Containers and Our equipment allow Us to provide services related to Gas Containers and equipment including, but not limited to: maintenance, repair (including repair, re-conditioning and maintenance of any ancillary equipment attached to it); painting, labelling and testing as required by law; making Gas Containers available for customers (as agreed) and maintaining premises for this purpose; scrapping faulty or defective Gas Containers; research into gas delivery devices; and inspecting gas cylinders prior to filling.
- (d) Unless stated otherwise in this Agreement:
- (i) **Gas and other product charges** will be varied in proportion to changes in Our standard prices for the applicable product from time to time (changes include, but are not limited to, variations in market, economic and any other relevant circumstances);
 - (ii) **Delivery, handling and service charges** will vary in line with our standard charges from time to time; and
 - (iii) **All charges** will be reviewed from time to time (and at least annually) taking into account all of the circumstances related to supply to You.
- (e) You agree that We may deliver invoices and notices to You by electronic means, such as email. If You do not use this method, We may charge You an administration fee for the extra cost of processing. You must notify Us immediately of any error on an invoice. You must pay all charges within 14 days of invoice date, including any disputed amount. After payment, if an adjustment in Your favour is due, We will issue a credit note.
- (f) Our preferred method of payment is by direct debit. If You do not use this method, We may charge You an administration fee for the extra cost of processing. If We incur any merchant or dishonour fees as a result of Your method of payment, You agree that We may recover those fees from You. At Our discretion We may recover those fees from You directly or by adding the amount to a subsequent bill.

- (g) Notwithstanding clause 6(e), if You agree to pay by direct debit, on the 21st day of the month following the month of invoicing We will debit Your nominated account for the full amount due.
- (h) Except where goods delivered are not in accordance with Your order or Our selling specification, or are defective, the return of goods for credit is at Our absolute discretion. If We grant credits they may be subject to charges for handling or testing. Special Gas mixtures cannot be returned for credit and if any order is cancelled by You a cancellation fee may apply. Medical Gases cannot be returned for credit. Further information can be found on Our website (www.boc.com.au) under "BOC Returns Policy".
- (i) If any amounts are overdue:
- We may suspend supply of goods and/or services to You and payment will become immediately due for all goods and services supplied under any agreement with You;
 - You must pay charges and interest in accordance with the applicable Court interest rate at the time;
 - If We take debt recovery action against You, You must pay Us Our then applicable administrative fee, as advised by Us at the time, and pay Us for the costs incurred in recovering overdue amounts owing by You; and
 - as a condition of any subsequent supply, We may vary Your payment terms, including requiring You to provide security of payment in a form acceptable to Us (such as a bank undertaking, director or shareholder guarantee or pre-payment).
- (j) Prices in this Agreement exclude GST unless stated otherwise. You will pay GST and any other government charges, duties or taxes in connection with supply of goods or services under this Agreement.
- (k) Notwithstanding any other term of this Agreement, if at any time Our costs of supplying goods and/or services under this Agreement change due to government action (including imposition of a new tax or charge), a change in law, a change in tax or the introduction of any emissions trading scheme or any other scheme relating to greenhouse gases or other environmental emissions, unforeseen events or circumstances beyond Our control (for example, a significant and unexpected increase in the cost of fuel, power, feedstock or distribution), inaccurate or inadequate provision of information by You, or delay caused by You, We reserve the right to adjust prices to take account of such change in Our costs, including by applying a surcharge.
- (l) Payment of a service charge invoice will be conclusive (subject to 6(m) and 7(l)) as to Your holding of Our equipment and Gas Containers as shown on that invoice.
- (m) If any transaction or notification by You indicates a holding of Our equipment and Gas Containers greater than recorded, We may amend Our records and charge You service charges accordingly.

7. Liability and exclusions

- (a) Nothing in any agreement between Us and You excludes, restricts or modifies any terms, conditions or warranties or Our liability for them which are imposed or implied by any statute, including but not limited to the Competition and Consumer Act 2010 (Cwth), and which by statute cannot be excluded, restricted or modified. Limitations and exclusions are made only to the extent that We may legally do so.
- (b) Our liability for any kind of loss or damage suffered by You in connection with this Agreement, whether in contract, negligence or other tort, misrepresentation, breach of any statutory or equitable duty, or otherwise, and whether Our act or omission is wilful or otherwise, is excluded and/or limited (as the case may be) as set out in clause 7. Our liability for any loss of or damage to revenue, profits, savings, use, contracts, production, goodwill, business opportunity or business and any consequential or indirect loss or damage, is excluded.
- (c) We accept unlimited liability for personal injury or death to the extent that it directly results from Our negligence, but subject to the contributory liability of any other person.
- (d) We accept liability for physical damage to property to the extent that it was directly caused by Our breach of contract or Our negligence in connection with the performance of this Agreement, subject to a limit of \$1 million per event or series of connected or similar events. Any other losses flowing from physical damage to property shall be limited as set out in clause 7(e).
- (e) We accept liability, to the extent that it is directly caused by Our breach of contract or Our negligence in connection with the performance of this Agreement, for losses, costs, expenses or damage (in addition to and independent of Our liability under clauses 7(c) and 7(d)), but subject to clauses 7(b) and 7(f):
- caused by Us supplying any defective Gas, up to a limit of \$10,000 or, if greater, 25% of Our anticipated monthly revenue generated under this Agreement with You at that time, for any one incident; or
 - resulting from the provision of technical advice or training by Us in return for a specific fee, up to a limit of the amount of the fee received for such advice or training.
- (f) Our sole liability for loss or damage incurred in respect of goods and/or services supplied (or agreed to be supplied) shall be limited to:
- in the case of goods, at Our option, the replacement of the goods or the supply of equivalent goods; the repair of the goods; the payment of the cost of replacing the goods or of acquiring equivalent goods; or the payment of the cost of having the goods repaired; and
 - in the case of services, at Our option, supplying the services again; or paying the cost of having the services supplied again.

- (g) Any action by You against Us in relation to this Agreement must be commenced within one year after the cause of action has accrued. You agree that We have no liability to You in relation to an action commenced after this period.
- (h) You indemnify Us and hold Us harmless against all loss, damage, proceedings, claims, costs and expenses howsoever caused arising directly or indirectly:
- out of Our possession, use or ownership (as applicable) of goods (including Gases) or Our Gas Containers;
 - from any unauthorised use of Our intellectual property; and
 - from Our presence on Your site, including Our equipment, materials and personnel, except to the extent caused by Our negligence.
- (i) If performance of any contract obligation by its normal means is prevented or delayed due to any cause beyond Your or Our reasonable control, that contract obligation (other than a payment obligation) will be suspended during the period affected by such cause.
- (j) Failure by Us to deliver goods or perform services by any time specified will not entitle You to terminate any agreement or make any claim against Us.
- (k) We will not be liable for any defect arising from fair wear and tear to the materials or equipment installed or used in relation to or in connection with the goods and/or services.
- (l) We will not be liable for any shortage, loss, damaged goods or discrepancy unless You notify Us in writing within 5 business days of receipt of goods by You or, if You prove to Us that it was not reasonably possible to notify Us within that timeframe, You notify Us within 5 working days after You first became aware, or could reasonably be expected to have become aware, of the claim.

8. Our containers and equipment

- (a) Except as allowed under 8(b) Our Gas Containers can only be used in conjunction with Gas placed in them by Us. You will not refill or allow the refilling of Our Gas Containers or let them be used otherwise than for storage, transport or use of Gas placed in them by Us.
- (b) If and for as long as We are unable to supply bulk/liquid Gas, You may use Our Gas Container for handling equivalent Gas obtained from another source, provided that You obtain Our prior written consent. We will have no liability whatsoever in relation to any such supply, and You will indemnify Us against all claims, costs, expenses or liabilities resulting from such supply.
- (c) Our equipment will comply with any technical specifications provided by Us. We do not warrant that the equipment is suitable for Your intended use or process. If BOC warrants any particular performance levels, any claim for failure to meet those levels in any period is limited to a proportional reduction in the service charge for that period.
- (d) We will maintain Our equipment and Gas Containers in accordance with Our procedures and current safety requirements. If this requires interruption of supply this will, whenever possible, be by arrangement with You.
- (e) Service charges are payable from delivery, or from the date of completion where We provide installation, whichever is earlier.
- (f) We may maintain Our equipment by a program of regular maintenance undertaken during normal business hours. If regular maintenance is carried out outside of normal business hours at Your request then You will incur an additional charge at Our then current rates.
- (g) For any repairs or maintenance required beyond that in 8(f) We will charge You an additional charge at Our then current rates, except to the extent that We caused the need for such repairs or maintenance.
- (h) You will comply with any manual (or other instructions) provided, and will not otherwise adjust, repair or interfere with Our Gas Containers or equipment. If You do not comply with this clause then We will have no liability to You for the consequences and We may charge You for additional service parts and/or maintenance and repair charges as appropriate.

9. Breach and termination

- (a) If You commit any act of bankruptcy or have a receiver, liquidator or administrator (or similar) appointed, or commit any breach of any provision of this Agreement then We may by written notice with immediate effect either:
- terminate the whole or any part of this Agreement; or
 - suspend performance of all or any of Our obligations, and at any time during such suspension terminate the whole or any part of this Agreement. Service charges will continue to accrue and be payable by You during any period of suspension.
- (b) Termination will be without prejudice to any accrued rights of either party.
- (c) On suspension or termination under any circumstances, or where You have breached clause 3(k), We may recover possession of any goods, equipment, Gas Containers or materials belonging to Us (and, where relevant, possession and title to any of Your Gas in Our equipment or Gas Containers at no charge to Us), and You irrevocably authorise Us to enter Your premises for this purpose. You must pay Our charges for the costs of removal of Our equipment and Gas Containers. Any delay by Us in removing Our equipment or Gas Containers will not waive Our rights nor give You any rights over Our property.
- (d) If We have a Supply Agreement with You, on termination by Us under clause 9(a) or by You without giving the required notice, You must pay by way of liquidated damages a sum equal to the service

charges that You would have paid if the Agreement had been validly terminated for convenience at the next available opportunity under the Supply Agreement.

10. PPSA

- (a) We may allocate amounts received from You in any manner we determine, but in default will apply same first to payment of any unsecured amount owing to Us, next as to any reasonable enforcement expenses and then as to any secured balance owing to Us.
- (b) You agree to reimburse Us for all costs and/or expenses incurred or payable by Us in relation to registering, maintaining or releasing any financing statement or financing change statement under this Agreement.
- (c) You will not (except with Our written consent) allow to be, or be liable to become, perfected or attached in favour of any person, a security interest or transitional security interest in any of the monies from time to time payable to Us (if any) or otherwise, or in BOC property (including equipment and Gas containers) and whether to a provider of new value or otherwise.
- (d) You waive the right to receive a copy of the verification statement confirming registration of a financing statement or financing change statement relating to the security interests under this Agreement. You agree that You and We contract out of and nothing in the provisions of Sections 95, 96, 117, 118, 121(4), 130, 132(3)(d), 132(4), 142 and 143 of the PPSA shall apply to this Agreement.
- (e) You and We acknowledge that You are the grantor and We are the holder of a Purchase Money Security Interest ("PMSI") by virtue of this Agreement and/or the PPSA. You agree to do anything that We reasonably require to ensure that We have at all times a continuously perfected security interest over all of Our property, including Our equipment and Gas Containers.

11. General

- (a) If You purchase goods and/or services from Us through any BOC website or other e-commerce process, then (without limiting the foregoing) You agree to also be bound by the applicable terms and conditions set out or referred to in that site or relating to that process.
- (b) Nothing in this Agreement will be interpreted or implied as constituting either Us or You as having the relationship of employee and employer or You as Our agent or Us as Your principal.
- (c) We may assign or transfer this Agreement and/or any security under the PPSA to a related body corporate at any time by notice to You. A party must not otherwise assign or transfer the benefit or obligations of this Agreement without the prior written consent of the other party, not to be unreasonably withheld.
- (d) We will be entitled to the full and unrestricted right, including the right to apply for patent or other protection in Our own name, to exploit any invention, technical information or know-how arising from or developed in the course of carrying out this Agreement.
- (e) BOC and the BOC logo are trademarks and/or service marks of BOC. You have no right under this Agreement to use any trademark, service mark, logo, and/or trade name of BOC or its affiliates, suppliers, advertisers, or agents or sponsors.
- (f) This Agreement is governed by the laws of New South Wales, Australia.

12. Confidentiality

- (a) You acknowledge that all pricing information and any other commercially sensitive or confidential information relating to this Agreement is strictly confidential (**Confidential Information**).
- (b) Except as stated in this Agreement or where required by PPSA, the parties to this Agreement are under an obligation to not and must not permit any of their officers, employees, agents, contractors or related bodies corporate to disclose any Confidential Information to any person, other than their professional advisers or as required by law, without the prior written consent of the party to whom the Confidential Information relates.
- (c) This clause 12:
- operates for the benefit of all parties; and
 - continues despite the termination of this Agreement.
- (d) Our treatment of personal information will be in accordance with Our Privacy Policy (a copy of which can be obtained from Our website, www.boc.com.au, or by calling 131 262).
- (e) You agree that We may obtain from, and provide to, third parties information about Your creditworthiness and payment record. You agree that We may use, for purposes related to this Agreement, any personal information We hold on You.

For New Accounts:

Australia

New Accounts

PO Box 239

Archerfield QLD 4108

call 1300 728 897

fax 07 3212 4118

www.boc.com.au

BOC Limited

ABN 95 000 029 729

Riverside Corporate Park
10 Julius Avenue
North Ryde, NSW 2113
Australia



A Member of The Linde Group